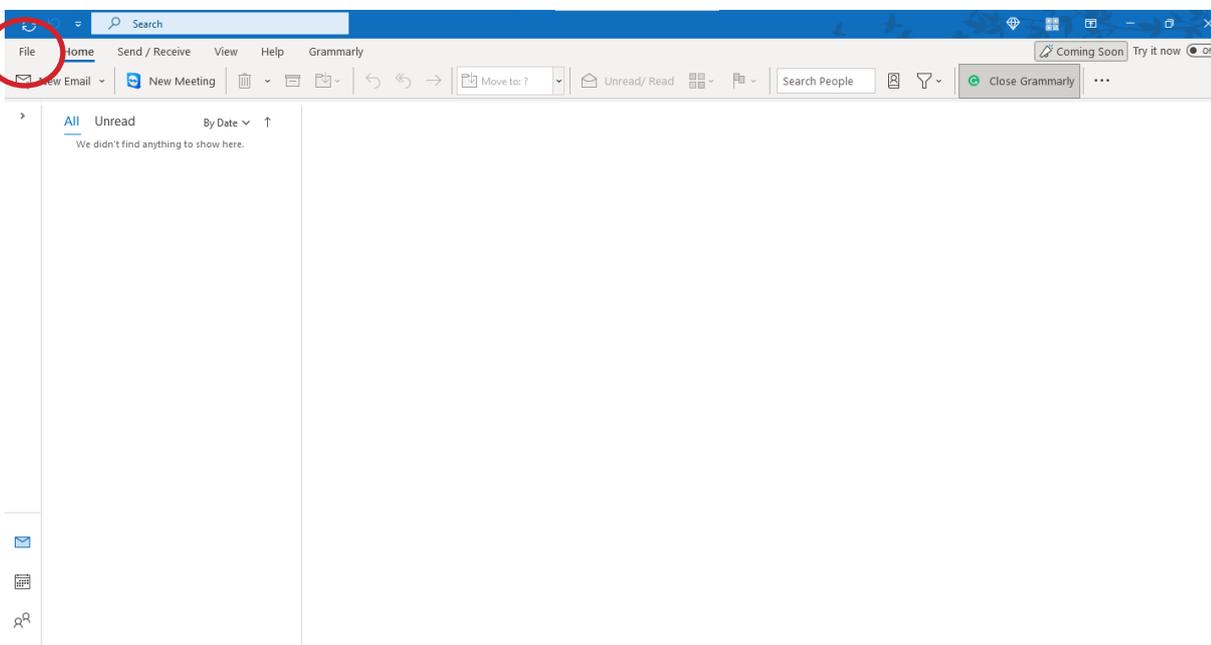


# How to add your new email account to Outlook on your PC

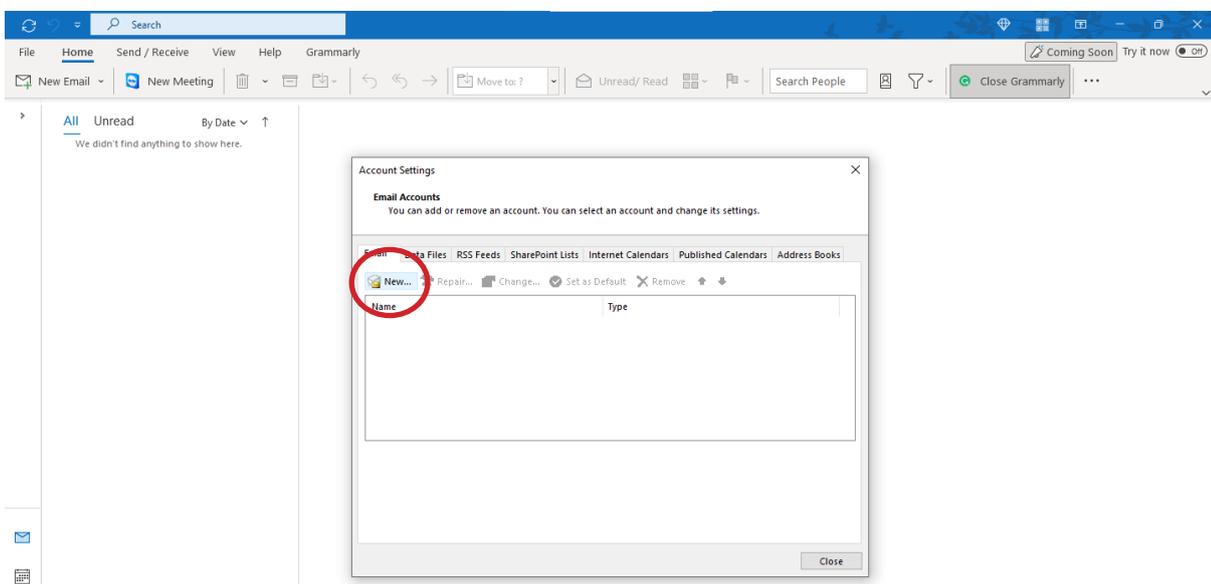
This document explains how to set up a connection between Outlook on your computer and your new email address, so that you can use Outlook to send and receive emails.

**Please Note:** You will need to be connected to the internet on your computer

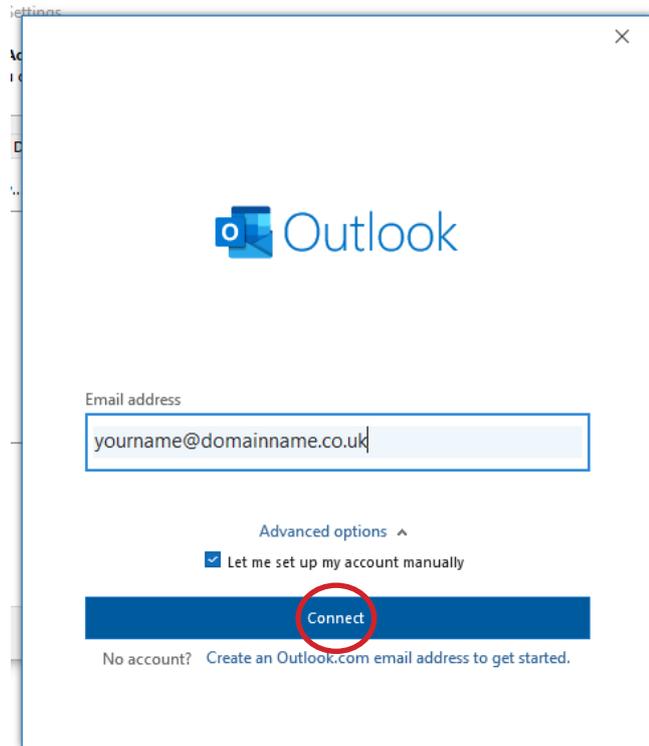
- 1: Go to the Microsoft Outlook program on your computer and select **"File"** in the top left-hand corner.



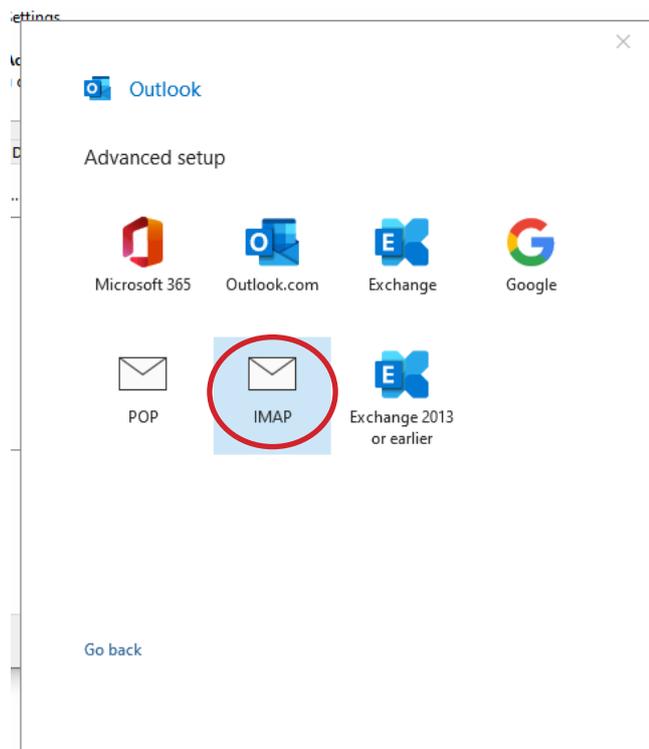
- 2: Select the "New" button



3: A new Outlook window will appear, please enter your full email address and tick "Let me set up my account manually" and press "Connect"



4: Select IMAP.



5: You will now need to input incoming and outgoing mail settings. Your details are as follows:

Incoming: **imap.stackmail.com**

Outgoing: **smtp.stackmail.com**

IMAP Account Settings (Not you?)

Incoming mail  
Server:  Port:   
Encryption method:   
 Require logon using Secure Password Authentication (SPA)

Outgoing mail  
Server:  Port:   
Encryption method:   
 Require logon using Secure Password Authentication (SPA)

Go back Next

6: Please enter your password for the account.

Please note, our team do not store a copy of your email password. If you are unsure of your password and would like to reset it, please contact a member of our team who will be happy to help.

Once you have entered your password, press **Connect**

IMAP Account Settings (Not you?)

Password

Go back Connect

**7:** Once all your details have been verified, you will see a screen confirming your new account has been successful.

Hit done, and the contents of your inbox will now show.

